

PUBLIC COMPLAINTS

Individual members of the Board have no authority to take action to resolve complaints, or to commit the Board to any course of action.

However, Board members have responsibility to let citizens who complain to them about school matters know Board policy and procedures on how various types of complaints will be heard and resolved.

Citizens who have complaints of a serious nature about Board policies or general school operations should reduce them to writing and present them to the Board. They may do this through the superintendent or a Board member.

Complaints pertaining to instructional materials and school personnel must be presented as set forth in Board policies KLB and KLD, respectively.

CROSS REFS: KL Subcodes

Adopted: October 4, 1994